

## **SilverLine Window Replacement Information**

**This is an update with new contact information.**

Your SilverLine windows have a non-transferrable lifetime warranty. For original owners, the windows are provided to you at no cost. The labor to install them is your cost. For windows for non-original owners, windows that are not moveable, and windows that you would not want to install yourself, there is a local SilverLine installer. His name is Darrell Mauser. His contact info is:

[darrellmauser@plygem.com](mailto:darrellmauser@plygem.com) 412-580-3606.

It is possible to self-install some of the windows which are moveable – either up/down or right/left. For your moveable window replacements: Contact SilverLine at 844-332-8288. They will ship you the window. You only pay the shipping costs and avoid paying the labor cost to have them install it for you. There are limitations on quantity and window size for direct shipping. They will ship larger orders to a local distributor for your pickup. They will ask you for the identifying numbers from the windows. There is a label on the bottom or side of each window. Some labels have become unreadable over time. In this case they can look up your information based on another window label in your unit. The label contains the order number which they can correlate with your street address and Villas of Arden Mills and the location/size of the window.

Submitted by Ron Richards on September 23, 2016